THE 2011 READERS’ CHOICE AWARDS SERVICE AND SUPPORT LEADERS

Control Design’s readers tell us these companies provide very good (4.00) to excellent (5.00) service in the noted product categories. Only those companies that received the minimum 5% vote share in the preceding pages were tallied.

4.3
ABB
Motor Starter
AutomationDirect
Banner Engineering
Machine Vision
Emerson Process Management
Pressure Measurement
Emerson Process Management
Temperature Measurement
National Instruments
Motion Controller
Ruppert & Fuchs
Intrinsic Safety System
Ruppert & Fuchs/RSI
Enclosure Purge
Phoenix Contact
Relay
Phoenix Contact
Wired Network Components
Rockwell Automation
I/O, Machine-Mount
Rockwell Automation
Input/Output Systems
Rockwell Automation
Motor Starter
Rockwell Automation
Network Routers/Switches
Rockwell Automation
Wired Network Components
Siemens Industry
Motor Starter
Siemens Industry
Wired Network Components

4.2
ABB
Servo Motor
Accion
Power Supply
Alpha Wire
Wire and Cable
Banner Engineering
Safety Relay
Dana/Midair
Encoder/Resolver
Emerson Process Management
Level Measurement
Emerson/Sure HC
Power Supply
Fanuc FA America
Servo Motor
Festo
Linear Actuator
GE Fanuc
HMI Software
National Instruments
DAQ Software
National Instruments
Motion Control Software
National Instruments
PC-Based Machine Control Software
Omega Engineering
Panel Meter
Omron Electronics
Panel Meter
Omron STI
Safety Relay
Opto 22
Input/Output Systems
Phoenix Contact
Connectors/Cordsets
Phoenix Contact
Intrinsic Safety System
Phoenix Contact
Safety Relay
PallTronic
Enclosure Purge
Rockwell Automation
Operator Interface Terminals
Rockwell Automation
Power Supply
Rockwell Automation
Safety Relay
Rockwell Automation
Stack Tower Lights
Saginomiya Engineering
Industrial Enclosure
Siemens Industry
Flow Measurement
Siemens Industry
Servo Motor
Tunktuk
Intrinsic Safety System
Tunktuk
Presence Sensing
Yokogawa
Data Recorder
Yokogawa
Pressure Measurement

4.0
ABB
Data Recorder
Allen-Bradley
Wire and Cable
AutomationDirect
Terminals
B&B Electronics
Wireless Network Components
B&R Industrial Automation
Input/Output Systems
Beckhoff
Wire and Cable
Belden/Hirschmann
Network Routers/Switches
Bosch Rexroth
B&B Electronics/Lead Screw
Cooper Crouse-Hinds/ATTU
Intrinsic Safety System
Dayton Instruments
Flow Measurement
Endress+Hauser
Pressure Measurement
Endress+Hauser
Level Measurement
Endress+Hauser
Level Measurement
Harman Industries
Industrial Connections
Hoffman
Enclosure Purge
Honeywell
Load Cell/Weight Measurement
IEC
Relay
ilm electron
Presence Sensing
Imexsys
DAQ Software
Imexsys
Data Acquisition System
Imexsys
HMI Software
Keyence
Machine Vision

4.1
ABB
Electric Motor
Amphenol
Connectors/Cordsets
AutomationDirect
PLC
AutomationDirect
PLC Programming Software
AutomationDirect
Stepper Motor
Banner Engineering
ProvenSense
Banner Engineering
Stack Tower Lights
Beckhoff Automation
Input/Output Systems
Beckhoff Automation
PC-Based Machine Control Software
Cisco Systems
Network Routers/Switches
Cogent
Machine Vision
CST/BLI Sensors
Encoder/Resolver
Eaton Electrical
Stack Tower Lights
Emerson Process Management
Flow Measurement
Emerson Process Management
Loop Controller
Encoder Products
Encoder/Resolver
Endress+Hauser
Flow Measurement
Festo
Pneumatic Components
GE Energy
Vibration Measurement
Heidenhain
Encoder/Resolver
Hoffman
Industrial Enclosure
Invenio/Triconex
Programmable Safety Controller
Lapp Group
Wire and Cable
Omega Engineering
Load Cell/Weight Measurement
Mitsubishi Electric
GND Controller
Momega
Network Routers/Switches
National Instruments
Data Acquisition System
NTech
Wired Network Components
Oriel Motors
Stepper Motor
Phoenix Contact
Wiring Harness
Phoenix Contact
Network Routers/Switches
Phoenix Contact
Power Supply
Pitex Automation Safety
Safety Relay
Regal-Beloit
Electric Motor
Rice Lake Weighing
Load Cell/Weight Measurement
Rockwell Automation
PLC
Rockwell Automation
Data Acquisition System
Schneider Electric
Relay
Siemens Industry
HMI Software
Siemens Industry
Input/Output Systems
Siemens Industry
PC-Based Machine Control Software
Siemens Industry
Programmable Safety Controller
SKF
Linear Actuator
SMC
Pneumatic Components
Tyco Electronics
Tompac
Wago
Input/Output Systems
Yaskawa
Electric Drive